



Travel
Insurance



TARGET FLIGHT
SERVICES (Pvt.) Ltd.

www.targetflight.com

CORPORATE PROFILE

Suit # 704, 7th Floor Green Trust Building, Jinnah Avenue, Blue Area, Islamabad - Pakistan
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IATA No: 27-3-1947-1



MESSAGE FROM THE CEO

| 01

Target Flight Services was launched in September 2012, by a dedicated, energetic and hardworking TEAM. With decades of experience in travel industry.

At Target Flight Services we are dedicated to making sure that you get maximum value for all travel related services and tailored to your budget, that's the Target Flight Services difference.

Our business is built on client focused approach where our people, technology solutions, processes and procedures revolve around our clients' need and expectations.

Our extensive capabilities and expertise ensure we provide a professional with a personal touch service.

We are confident that the change will bring a fresh impetus for a long time to come.

Salim Khan
- CEO





MESSAGE FROM THE DIRECTOR

"To be among the leading Travel management Company in Pakistan and exceeding them by offering innovative solutions for our Customers while exceeding customer horizon & Employee Expectations"

Customers are at the heart of our success. They have placed their trust and confidence in us. In return, we strive to anticipate their needs and deliver service, quality and value beyond their expectations.

We strive for excellence in all that we do. We aspire to the highest standards and raise the bar for ourselves each day we grow. This commitment to delivering world-class quality translates into unmatched service and value for our customers.

We take pride in practicing the highest ethical standards in an open and honest environment, and by honoring our commitments. We take personal responsibility for our actions, and treat everyone fairly, and with trust and respect. We value and esteem our employees and customers alike.

We believe in teamwork, empowerment and honor and achieve our drive from building our relationships with our customers. Synergy is thus achieved.

Junaid Khan
-Director Operations

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TARGET FLIGHT SERVICES AN OVERVIEW

Target Flight Services has been founded as a family based firm by CEO Mr. Salim Khan and Director Operations Mr. Junaid Khan. In September 2012, keeping in view the needs of corporate clients regarding Travel Related Services and to give them best use of their money and time. Also in addition to our esteemed corporate clients the creation of Target Flight Services is aimed to provide the same level of services to private customers all over Pakistan.

Our team of travel counselors were trained according to international standards of Service Providers, Which is evident by our number of repeat customers both private and corporate. More over from personal experiences the founders realized a need for personalized offered to clients in a comfortable and open relationship between the client and agent.

In future we have planned to get Visa Drop Boxes of different countries and GSA's of different airlines, So that we can provide all kind of assistance to our valued Travelers without any delay.

Customer Service

Friendly and knowledgeable customer service will help you should you have any question regarding your bookings.
7 Days A Week



Individual Traveler

Client can easily book domestic and international flight online. Or, they can also call our customer service for any assistance the client requires.



CORPORATE Client

Target Flight incentive department will customized any event and arrangement for your corporate needs.



CORPORATE PROFILE

Name:	Target Flight Services (Pvt) Ltd
Trading Name:	Target Flight Services
Established:	2012
Business:	Travel Service Provider
CEO:	Salim Khan – salimkhan@tarcons.com
Director Operation:	Junaid Khan- junaid.khan@tarcons.com
Team Members:	10+
Corporate Office:	Suite 704, 7th Floor Green Trust Tower, Jinnah Avenue, Blue Area Islamabad.
Professional:	License From Department of Tourist Services Government of Pakistan For Provision of Travel & Tour Services. (DTS-License ID-1520)
Bankers:	Silk Bank
NTN:	4015112-3
GDS in Use:	Galileo Abacus

CORPORATE SERVICES PORTFOLIO

1. 24 Hours reservation & ticketing – 7 days a week.
2. Pro active travel consultants & dedicated Account Managers.
3. Business travel scheduling and tailor-made personal travel.
4. Innovative and competitive pricing.
5. Free Documents delivery within city limits.
6. Visa Procurement Services for all countries.
7. Exclusive online hotel reservation system for immediate online bookings , confirmations and prepaid voucher facility.
8. Cruises , Coach tours ,car rentals and leisure products/services.
9. Worldwide rail reservation and ticketing.
10. Customized Corporate Travel Management Reports on request.
11. Customized financial reports



STANDARD SERVICES

TARGET FLIGHT SERVICES

A set of service standards tailored to the clients' individual needs is agreed. These are then reviewed on regular basis in conjunction with the client, Thus ensuring we are providing the optimum levels of service possible.

Below are some of the Service Standards of Target Flight Services.

1. Target Flight Services will do its best to answer 90% Calls with in 4 rings.
2. Target Flight Services will acknowledge all e-mails within 3 working hours, during working days.
3. Target Flight Services will not issue any travel documentation without first receiving a correctly authorized and completed purchase order.
4. All air bookings will be ticketed and dispatched at least 24 hours before departure, unless booking occurs with in that period or otherwise agreed with the client.
5. Target Flight Services will provide a comprehensive itinerary for every booking.
6. Comparison quotes detailing cheaper options will be given every time upon receiving travel request.
7. All reservation will be made in accordance with the clients' company travel policy.
8. Written Confirmation of all bookings will be sent to the travel booker.
9. Working Hours Monday – Saturday 0900 Hrs – 1700 Hrs.
10. Weekly Holiday on Sunday.
11. 24 Hours emergency support for after office hours & on holidays.
12. Senior Management will be available 24/7.

TARGET FLIGHT SERVICES HOLIDAYS

One window operation for all your Holiday needs.

When it comes to fast pace and changing trends, Target Flight Services Holidays Team is set on to become leaders and trend setters in developing a fresh approach to provide customers and industry partners as significantly improved way of providing strong product and technological support. Our aim is to provide the latest products and information on Holiday products, provide multiple choices of products to choose from, encouraging 'coming back often' and seeing what is new and book at the same time.

One step towards accomplishing this task has been to provide Product Diversity. This way customers have access to a large portfolio of world recognized products which gives them the liberty to choose a product that fulfills their requirements. Time is a valuable commodity, and becomes more precious when it is holiday time. At Target Flight Services we are extremely pleased with the look and feel of our new image. With Target Flight Services Holidays we have successfully completed the coordination of all our appearances, be it hotel bookings, Package Holidays, International and Domestic, Coach Tours, Cruise Holidays etc.

The target flight services philosophy is aimed at providing our valued clients with the right product.

Holiday Packages

OVER HUNDREDS OF
INBOUND AND OUTBOUND
PACKAGES TO CHOOSE FROM



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